

Mr André de Ruyter  
**Group Chief Executive Officer**  
Eskom Holdings SOC Ltd  
PO Box 1091  
Johannesburg  
2000

Per Email: [andre.deruyter@eskom.co.za](mailto:andre.deruyter@eskom.co.za)

Dear Mr de Ruyter,

**Approval of Eskom Retail Tariff and Structural Adjustment Application (ERTSA) and the Schedule of Tariffs for the period 01 April 2020 to 31 March 2021**

On 9 March 2020, the National Energy Regulator of South Africa (NERSA), considered Eskom's application for Retail Tariffs and Structural Adjustment (ERTSA), and the Schedule of Approved Tariffs and decided as follows:

1. The Schedule of Retail Tariffs for the various tariff categories be increased as follows:

Categories	Average increases
Total Standard Tariffs	8.76%
Municipal - 1 July	6.90%
Key Industrial & Urban	
Other Tariff Charges	8.76%
Affordability Subsidy	13.61%
Rural	8.76%
Homelight 20A	
Block 1 (0-350kWh)	8.76%
Block 2 (>350kWh)	8.76%
Homelight 60A	8.76%
Homepower	8.76%

2. The application for the Schedule of Tariffs as submitted by Eskom on 14 February 2020 was approved. Please note that the NERSA's approved tariffs are exclusive of Value Added Tax (VAT), as the rate is determined by the Minister of Finance.



3. Eskom will ensure that its approved Schedule of Tariffs for 2020/21 is published on its website, communicated to all customers, and made easily available to the general public on request.

Yours sincerely,



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Mr Chris Forlee  
**Chief Executive Officer**

Date 9/3/2020